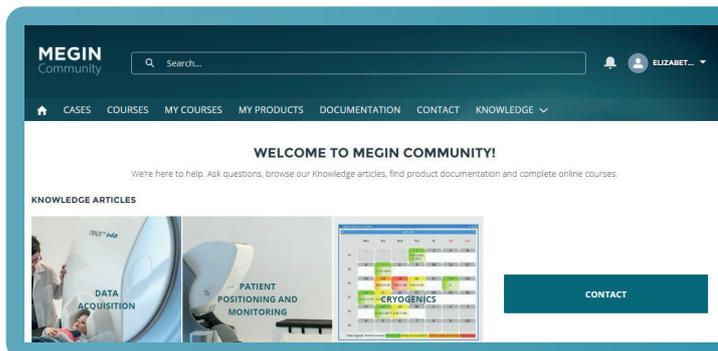


# MEGIN Community

MEGIN Community is an easy-to-use centralized platform for member communication.

## MEGIN Community Overview

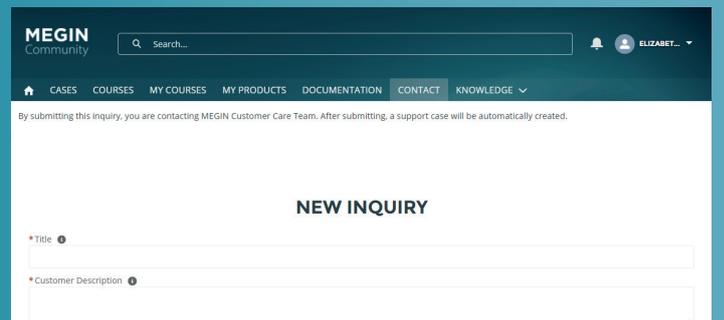


### Consolidated information platform

Designed to provide members with easy navigation to product information, self-help articles and online training courses.

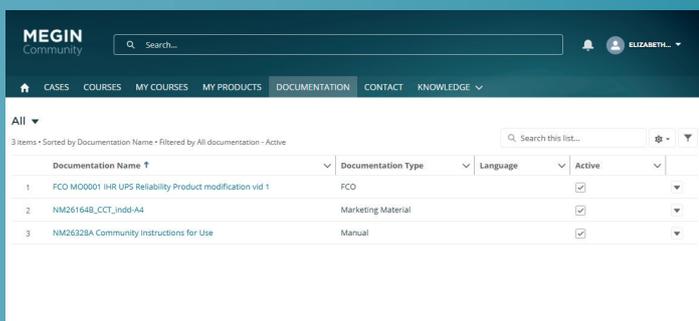
### Direct access to Customer Care Team

Members can submit inquiries, including questions and product issues to the Customer Care Team (CCT).



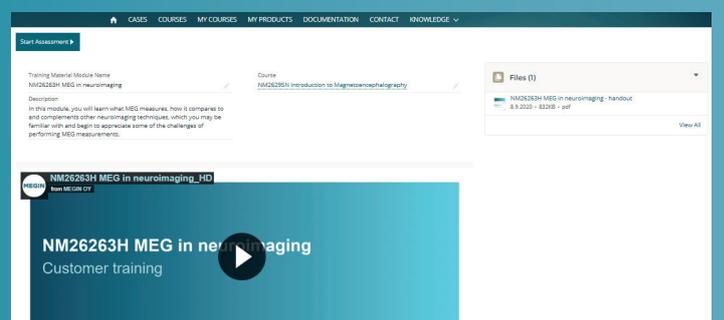
### Efficient customer inquiry service

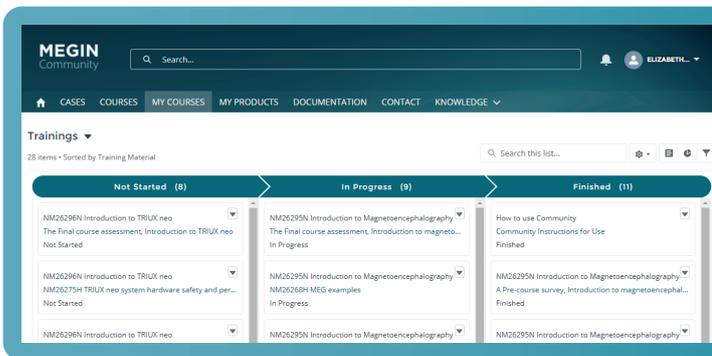
After submitting an inquiry, members can review their support cases and interact with Customer Care through Community messaging to resolve questions and product issues.



### Attainable training and product material

Members can participate in training courses released for their products, including video lectures and demonstrations.





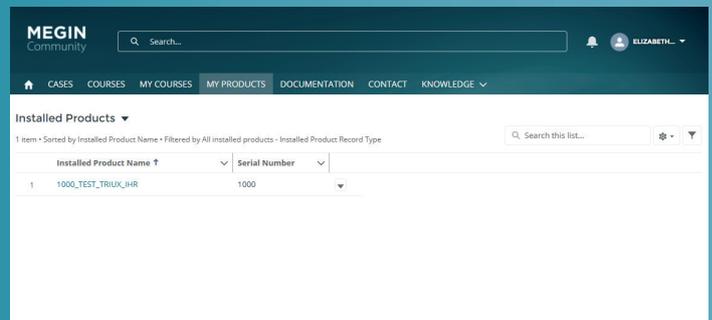
## Trackable training courses

Members can track their progress during training and complete assessments to help MEGIN identify training needs.



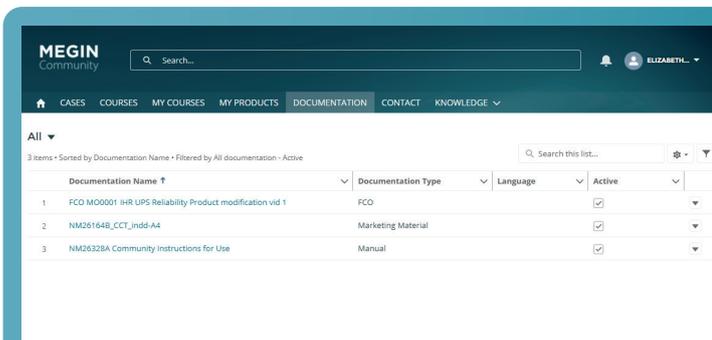
## Clear view of installed products by site

Members can gain visibility of products installed at the site.



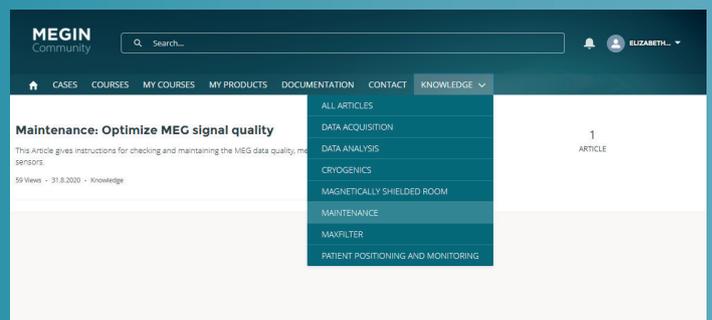
## Accessible material library

A library of PDF manuals, guidelines, and product brochures is available to members to view information appropriate to their installed products.



## Convenient 24 hour support information

Members benefit from a Knowledge Database which provides self-help information.



## MEGIN Community Membership

For the first year after the sale of a new system (warranty period) MEGIN will include 10 licenses. Customers with service will have access to member licenses according to the level of their service contract. Licenses can be added/removed or negotiated at the time of contract renewal.

We are releasing it to TRIUX™ neo and Elekta Neuromag® TRIUX system customers according to region and available content.

Contact your Sales Representative for further information.

[www.megin.fi](http://www.megin.fi)

